



ANNUAL REPORT 2024

**MONROE COUNTY
HUMANE ASSOCIATION**
CLINIC • EDUCATION • OUTREACH

MCHA supports and advocates for the welfare of companion animals and the human-animal bond through a nonprofit veterinary clinic, education, and community outreach programs.



GOLIATH
Husky Mix

Since 1956, Monroe County Humane Association (MCHA) has been dedicated to enhancing the lives of animals and their human companions.

Our focus is to **keep families together** by providing essential services and support for pets and the people who love them. We work to ensure better care for animals through our nonprofit veterinary clinic, pet food pantry, crisis housing, spay/neuter assistance, street outreach, and educational outreach.

Dear MCHA Family,

Every year brings new challenges—and new chances to rise to them. At Monroe County Humane Association, 2024 was a year defined by growth, resilience, and your belief in the work we do.

Because of your support, we were able to say “yes” more often—yes to more pets needing care, yes to more families in crisis, yes to more opportunities to make a lasting difference.

Last year, our Crisis Housing Program provided **more than 1,455 days of safe shelter** for pets whose families were facing emergencies like hospitalization, domestic violence, or sudden displacement. These are pets who might have ended up in a shelter—or worse—without MCHA.

Our Spay/Neuter Assistance Program issued **more than \$9,000 in spay/neuter vouchers**, helping prevent hundreds of unwanted litters and supporting the long-term health of pets.

At our Nonprofit Veterinary Clinic, we delivered **over \$134,000 in free veterinary care to thousands of pets**. From diagnostics and vaccines to chronic illness management, we ensured that families facing financial hardship weren't forced to choose between their pet's health and their household's stability.

Through our Pet Food & Supply Pantry, we distributed **over 28,000 pounds of food**, keeping beloved pets fed and with their families during times of financial strain. And through our Street Outreach Program, in partnership with the Bloomington Police Department, we provided free veterinary care to more than **500 animals living with people experiencing homelessness** or housing insecurity.

Every one of these services—and the stories behind them—are **powered by people like you**. We hope this Annual Report offers a sense of what you've helped us accomplish together.

Thank you for being a part of our work, for showing up for animals in need, and for helping us build a stronger, more compassionate community.

For the animals,



Andrew Krebbs
Executive Director

akrebbs@monroehumane.org



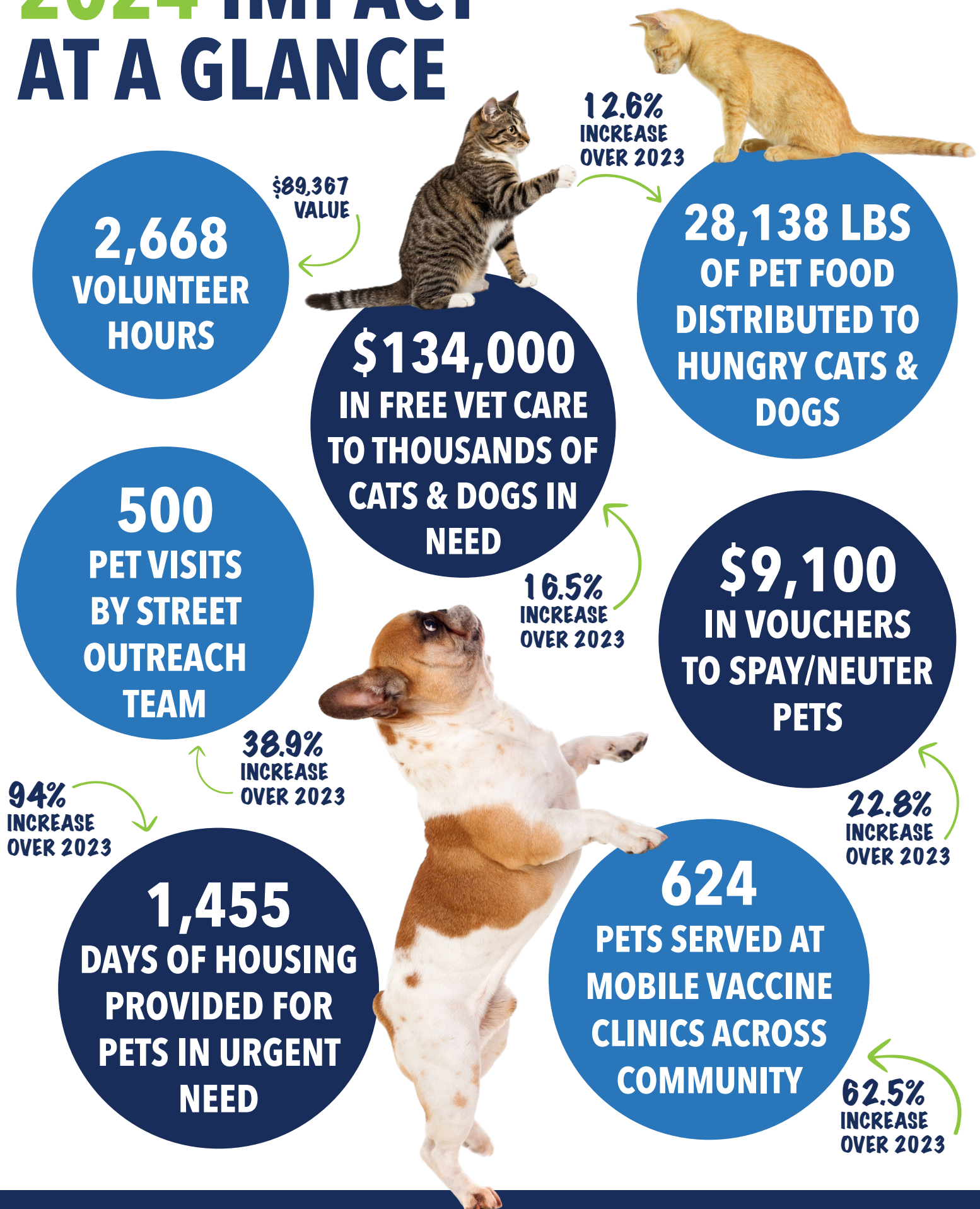
Sue Allmon
2024 Board Chair

board@monroehumane.org



KLEO
Pit Bull

2024 IMPACT AT A GLANCE



CRUSTY
Domestic
Short Hair



Thank you to everyone who contributed to MCHA in 2024—**your generosity made it possible for us to help thousands of pets** in our community receive the care, support, and love they deserve.

GRAYSON,
MIDNIGHT,
& SIPHINA
Domestic Short Hair



PET FOOD PANTRY

No one should have to choose between feeding themselves or feeding their pet. But for many families in our community, that's a heartbreaking reality. The Pet Food Pantry at Monroe County Humane Association changes that—providing a temporary lifeline for thousands of cats and dogs each year and offering relief when it's needed most.

This program is more than a bag of kibble. It keeps pets with the families who love them and out of already overwhelmed shelters. That means shelter space is reserved for animals truly without options, while pets stay where they belong—safe, healthy, and home. **In 2024, the pantry was supported in part by the Sophia Travis Community Service Grant, Chewy, Humane World for Animals, Walmart, Psi Iota Xi, Smithville Foundation, and UDWI.**

WHY THIS PROGRAM MATTERS:

PROMOTING HEALTH: The pantry supports the health of thousands of pets by feeding hungry animals during tough times.

SHELTER DIVERSIONS: By easing financial strain during hard times, the pantry helps families keep the pets they love—preventing unnecessary surrenders and ensuring that limited shelter space remains available for animals with nowhere else to go.

IMPACT IN 2024

In 2024, the Pet Food Pantry **distributed over 28,138 pounds of food—14 tons that nourished thousands of hungry pets across Monroe County, a 12.6% increase over 2023.** Our zero-waste commitment ensured no food went unused; surplus and expired items were donated to Wildcare to support wildlife rehabilitation.

MCHA also supplies food to Bloomington Animal Care & Control, Area 10 Agency on Aging, and Mother Hubbard's Cupboard to help families until they can connect directly with us.

Each month, more than 500 families received support, keeping thousands of beloved pets fed and at home. This program is made possible by generous donations from individuals, businesses, and partners—and we are deeply grateful. To reduce single-use plastics and improve convenience, food is distributed in reusable containers whenever possible—keeping pets fed and the planet in mind.



**14 TONS
OF PET FOOD
DISTRIBUTED
TO HUNGRY
CATS & DOGS**

NONPROFIT VETERINARY CLINIC

The Nonprofit Veterinary Clinic provides a full range of services—including wellness exams, vaccinations, radiology, diagnostics, treatment for common illnesses and injuries, chronic illness management, and end-of-life care. Our team of compassionate veterinary staff works diligently to deliver high-quality, affordable care to every pet we see.

Access to veterinary care is more critical than ever. Rising costs and a nationwide shortage of veterinarians have made timely, affordable treatment increasingly difficult to find—especially for families with limited resources. **In 2024, the clinic was supported in part by the City of Bloomington Jack Hopkins Social Services Grant, Petco Love, and featured as the 2024 Tails on the Town Fund a Need.**

WHY THIS PROGRAM MATTERS:

AFFORDABLE CARE:

MCHA makes essential veterinary care attainable for families facing financial hardship—ensuring pets receive the treatment they need.

KEEPING PETS HEALTHY:

Whether preventive or for managing chronic conditions, consistent veterinary care helps pets stay healthy and avoid suffering.

COMMUNITY HEALTH:

By reducing the spread of zoonotic diseases, the clinic supports both animal and human health in our community.

IMPACT IN 2024

In 2024, the Nonprofit Veterinary Clinic provided **over \$134,000 in free care to pets in need**—giving animals with limited options the treatment they needed to stay with their families. The clinic supports more than 3,499 active patient accounts **across 8,400 visits**, underscoring the high demand for affordable veterinary care.

86% of pets treated came from households at or below the federal poverty level, with many receiving additional support through medical care grant funding. Alongside medical services, we also provided education and resources to help owners care for their pets and manage chronic conditions. By removing barriers to care, the clinic keeps pets healthy—and families together.



\$134,000

IN FREE VET CARE

**16.5% INCREASE OVER
PREVIOUS YEAR**

STRIPES
Domestic Shorthair

YUMMY
Pug



CRISIS HOUSING

The Crisis Housing Program offers temporary shelter and care for cats and dogs whose families are facing life-disrupting emergencies. Located in MCHA's E. Susan Bartlett Crisis Housing building, the program provides pets with safe housing, nutritious food, and necessary medical care while their owners navigate difficult circumstances. Every animal is evaluated for spay/neuter services, which are provided at no cost.

We partner with local social service agencies to ensure a coordinated, **compassionate response to crises such as hospitalization, domestic violence, eviction, incarceration, natural disasters, substance use treatment, or any other human crisis.** This support allows pet owners to focus on their recovery or transition without the additional stress of finding care for their beloved companions.

WHY THIS PROGRAM MATTERS:

SAFETY & STABILITY:

Pets receive secure, loving care during human emergencies—providing peace of mind to their owners and reducing trauma for the animals.

FAMILY PRESERVATION:

When the crisis ends, pets return home. This prevents permanent separation and keeps families whole. **MCHA boasts a 95-97% reunification rate.**

SHELTER DIVERSIONS:

By offering a temporary alternative, we prevent unnecessary shelter surrenders and reduce pressure on the broader animal welfare system.

IMPACT IN 2024

In 2024, the Crisis Housing Program significantly expanded its reach, **providing 1,455 days of care to pets in urgent need—a 94% increase over the previous year.** This growth reflects our strengthened ability to respond to a wide range of crises, including hospitalization, house fires, domestic violence, and more.

Volunteers were essential in expanding the program's reach, helping us care for more animals and filling gaps during evenings and weekends. We piloted a few foster placements to increase capacity and are actively seeking more foster families. We've also added flexible options like daycare-style stays.

As the **only program of its kind in Monroe County and much of Indiana**, we continue to collaborate with dozens of local agencies to ensure pets are not surrendered or abandoned during times of upheaval.

Since launching in 2021, MCHA's Crisis Housing Program has helped hundreds of pets and their families navigate emergencies—keeping animals safe, supported, and out of overcrowded shelters.



SPAY AND NEUTER ASSISTANCE

The Spay and Neuter Assistance Program plays a critical role in reducing pet overpopulation and supporting long-term animal health. By offering affordable surgery options to pet owners facing financial hardship, this program helps prevent unwanted litters, keeps pets healthier, and strengthens the overall well-being of our community.

WHY THIS PROGRAM MATTERS:

POPULATION CONTROL: Prevents unplanned litters and eases the burden on local shelters. Spaying or neutering just one pet can prevent hundreds of offspring over time.

PROMOTING HEALTH: Pets that are spayed or neutered have lower risks of cancers and infections and often exhibit improved behavior. According to the American Veterinary Medical Association, neutered dogs may show a 90% reduction in aggression.

WILDLIFE IMPACT: Fewer stray and feral animals reduce pressure on local wildlife and ecosystems, promoting ecological balance.

EQUITY IN ACCESS: By lowering financial barriers, the program ensures all pet owners—regardless of income—can make responsible choices for their pets.

IMPACT IN 2024

In 2024, MCHA issued over 220 spay/neuter vouchers—**providing more than \$9,100 in direct support to pet owners**. These vouchers covered half the surgery cost at partner clinic PetsAlive, with pet owners contributing a reduced co-pay to encourage shared responsibility.

Through these 220 procedures, MCHA helped prevent an estimated 10,000–20,000 puppies and kittens from being born over future generations. This proactive work reduces shelter crowding, lowers euthanasia rates, and helps keep pets in loving homes—creating a healthier, more compassionate community for all.

Although we currently don't have the capacity to offer spay/neuter surgeries to the public, MCHA provides these surgeries for Bloomington Animal Care & Control to help meet their high demand and prepare animals for adoption as quickly as possible.



STREET OUTREACH

In 2024, the Monroe County Humane Association's Street Outreach Program—delivered in partnership with the Bloomington Police Department—continued to make a meaningful impact by providing veterinary care to pets whose owners are experiencing homelessness or living in transitional housing. **Funded in part by the City of Bloomington's Downtown Outreach Grant and Petco Love**, the program ensures pets receive compassionate care, regardless of their owner's housing status.

WHY THIS PROGRAM MATTERS:

VULNERABLE PETS: Provides essential veterinary care, including vaccinations, sick exams, & medications, for pets who might otherwise go without.

PUBLIC HEALTH: Preventive care not only protects pets from diseases like parvovirus and rabies but also reduces the risk of zoonotic disease transmission to people. This is especially important in areas with close public contact.

CRITICAL NEED: **An estimated 10-15% of Bloomington's unhoused population owns pets**, following a national trend reported by the National Institutes of Health and leading animal welfare organizations.

IMPACT IN 2024

In 2024, the program **served 500 pets—a 38.9% increase from 2023.**

A new partnership with Bloomington Animal Care & Control now ensures pets in this program are microchipped, helping with faster reunification if separated from their people. MCHA has also joined discussions led by Heading Home as part of the Housing Action Plan, advocating for pet-inclusive solutions to homelessness and housing insecurity.



BEBE
Dachshund Mix



BUDDY
Chihuahua Mix

MOBILE VACCINE CLINICS

MCHA's monthly Mobile Vaccine Clinics bring essential veterinary care directly to the community—offering vaccinations, wellness checks, and basic preventive services at locations throughout the county. These clinics remove barriers like transportation, cost, and limited local options, making care accessible for families who might otherwise go without. They also help families avoid the heartbreak of surrender due to preventable illness while contributing to broader community health.

WHY THIS PROGRAM MATTERS:

ACCESSIBILITY:

By visiting underserved neighborhoods, clinics eliminate transportation and cost challenges for pet owners.

PREVENTIVE HEALTH:

Vaccinations and routine wellness checks help protect pets from illness and improve their quality of life.

COMMUNITY HEALTH:

By preventing the spread of zoonotic diseases, the clinics contribute to a safer, healthier community for everyone.

IMPACT IN 2024

In 2024, the Mobile Vaccine Clinics **served 624 pets—a 62.5% increase over 2023**—highlighting the growing need for accessible care. MCHA now hosts these clinics monthly, and new for 2024, partnered with Bloomington Animal Care & Control for several microchip events during National Microchip Month. Pop-up clinics were also offered at senior care facilities, reaching residents with limited mobility.

Each event provides not only care but also education—helping pet owners make informed decisions and access additional services like spay/neuter vouchers.

These clinics continue to meet families where they are, ensuring pets across our community stay healthy, safe, and home.

**624 PETS
SERVED**

**62.5% INCREASE OVER
PREVIOUS YEAR**



EDUCATION & ADVOCACY

Educating pet parents on responsible ownership has always been and continues to be at the forefront of MCHA's mission. This emphasis is woven into all of our programs—whether through social media, informational fliers, or face-to-face guidance—ensuring that pet owners have the resources and knowledge needed to care for their animals. Additionally, MCHA actively uses its platform to advocate for animal welfare at both the community and state levels, supporting a more informed and compassionate approach to animal care across Indiana. MCHA's Therapy Animal Program teams continue their volunteer work within the community, offering valuable support and companionship where it's needed most.

SPECIAL THANKS

In January 2024, Monroe County Humane Association received an incredible donation of 16 pallets of pet food and supplies from **Chewy and Humane World for Animals**, formerly the Humane Society of the United States. This generous gift gave a major boost to our Pet Food Pantry, helping us feed thousands of hungry cats and dogs during a time of high demand and limited resources.

chewy



**Humane
World for
Animals.**



We're also incredibly grateful to **Mike Sonneborn** and **Phil & Judy Hill**, with support from Commercial Service, for donating a generator to our campus. Before this gift, storms would often knock out power for days—creating unsafe conditions for animals and putting vaccines at risk. Thanks to their support, we can now keep animals safe and critical supplies protected, no matter the weather.

In addition to the contributors highlighted on previous pages, MCHA would also like to recognize the generosity of **Fred & Beth Cate**, the **Martin Family**, **Charles & Shirley Gromer**, **Community Foundation of Bloomington** & **Monroe County**, **Virginia Metzger**, **Phil & Maggie Randall**, and **Jane Dunham**.

VOLUNTEERS

BRIANNA & MAX
Community Transitions

In 2024, we proudly revived and expanded our volunteer program, and the response was nothing short of inspiring. After a few quiet years, we came back with a renewed focus on building meaningful, mission-driven opportunities—and our community showed up in a big way. **Volunteers contributed an incredible 2,668 hours of service, valued at \$89,387** according to the IRS.

From helping at special events and supporting day-to-day office operations, to restocking our Pet Food Pantry, caring for animals in our Crisis Housing Program, and participating in therapy team visits, our volunteers touched nearly every corner of our work.



We also forged new partnerships to broaden the impact of this program. Our collaboration with Community Transitions brought adult students with disabilities into the fold, allowing them to continue their education. Local businesses and organizations—including Cook Group, Catalent, Crane, Great West Casualty Company, Indiana University, MCCSC, Novo Nordisk, Stone Belt, and many others—joined us in creating group volunteer opportunities that not only supported MCHA's mission, but also strengthened ties across our community.

To each and every person who gave their time, energy, and heart in 2024: thank you.

IU Phi Chi Theta Professional Business Fraternity

VETERINARY CLINIC



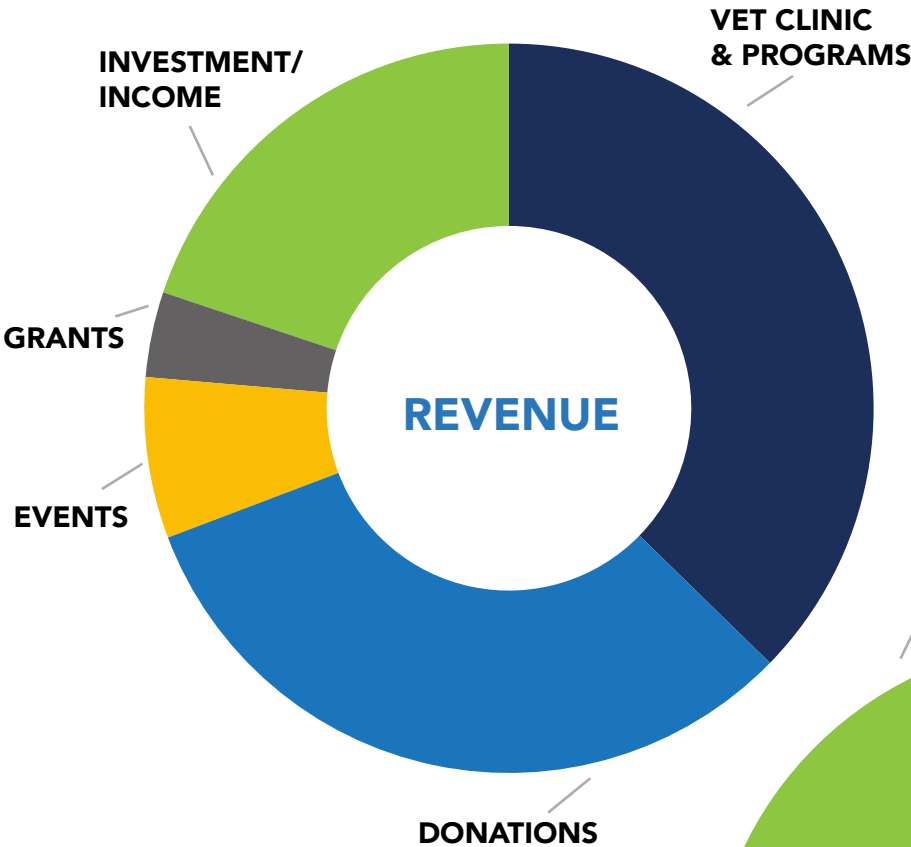
2024 FINANCES

REVENUE

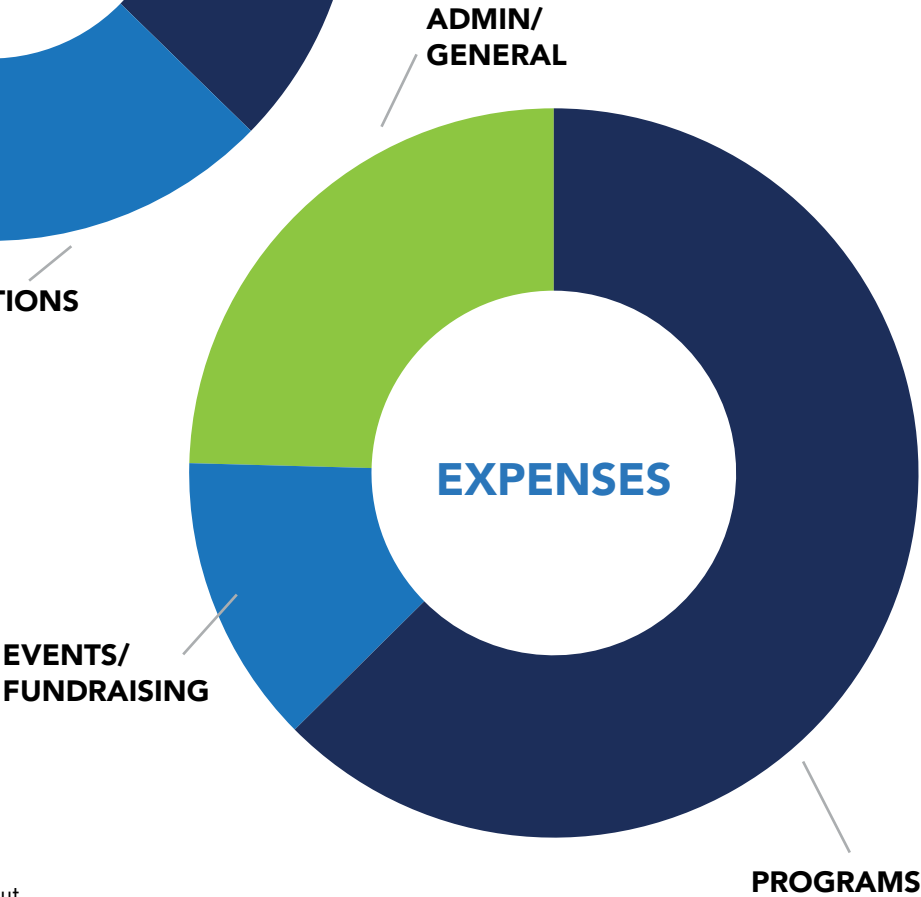
TOTAL	\$1,062,350
VET CLINIC/PROGRAMS	\$396,287
DONATIONS	\$339,167
EVENTS	\$75,832
GRANTS	\$40,180
INVESTMENT/OTHER INCOME	\$210,884
<i>(realized and unrealized)</i>	

EXPENSES

TOTAL	\$1,050,046
PROGRAMS	\$657,079
EVENTS/FUNDRAISING	\$134,957
ADMIN/GENERAL	\$258,010



Scan the QR code above or visit monroehumane.org/annualreport to view MCHA's 2024 Form 990.



MCHA received the Platinum Seal of Transparency from Candid (formerly GuideStar) in 2024. A nonprofit organization must demonstrate a high level of openness and accountability by providing detailed information about its operations, goals, strategies, and impact to be eligible. This is the highest level of recognition awarded by Candid.

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2025 BOARD OF DIRECTORS

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AUDREY WINDSOR
Vice Chair

SUE WEST
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JENISE ROANE
Secretary

VALERIE PEÑA
Past Chair

KATHI BELL
MARY ALICE COX
DAWN CRAFT
CAMILLE ENNIS
KIMBERLY GOY

LESLIE HUDSON
JIM KOCH
MEAGAN MABREY

WE'D LOVE TO HEAR FROM YOU!

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2024 BOARD OF DIRECTORS

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Vice Chair

DAWN CRAFT
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VALERIE PEÑA
Past Chair

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CARMICHAEL (until 10/2024)
MARY ALICE COX
CAMILLE ENNIS

KIMBERLY GOY
LESLIE HUDSON
JIM KOCH
MEAGAN MABREY
SUE WEST



2025 MCHA STAFF

ANDREW KREBBS
Executive Director

LIZ AUSTIN
Outreach Coordinator

MADALYN BARNETT
Veterinary Office Assistant

ASHLI BENTLEY
Veterinary Assistant Team Lead

JENNY CONNER
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Medical Director

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WHITNEY PICKETT
Volunteer Coordinator

TYLER PIEPER, DVM
Associate Veterinarian

SARAH PRICE, RVT
Veterinary Technician

HALLEY RUDENBERG
Veterinary Assistant

COLLEEN SEAL, RVT
Veterinary Technician

LAURA SOTO, DVM
Associate Veterinarian

KRISTY TAYLOR
Marketing & Events
Coordinator

In 2024, MCHA consolidated all operations under one roof at the new Animal Care Campus, located at 791 S. Fieldstone Blvd—creating a more accessible and efficient hub to better serve the community.

Monroe County Humane Association (MCHA) is dedicated to delivering essential services and programs where they are needed most, reaching and supporting communities across Monroe County and surrounding areas. We provide compassionate assistance to all, without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, housing status, or veteran status. Our commitment to accessibility, inclusivity, and respect ensures that our programs make a meaningful difference for pets and their human companions alike. MCHA is also proud to be an equal opportunity employer, fostering a diverse and inclusive environment.

